C3.ai

C3 Generative AI for Supply Chain

Unified Knowledge Source to Improve Supply Chain Visibility

C3 Generative AI for Supply Chain is a unified knowledge source that enables supply chain teams to rapidly locate, retrieve, and act on supply chain data and insights through an intuitive search and chat interface.

Rapid Access
to relevant, critical, and high-value insights previously siloed across disparate datastores, ERPs, and information systems

Supply Chain Specific
embedding deep domain expertise to help enterprises achieve critical business outcomes

Enterprise Grade
data security, access controls and flexible deployment allow enterprises to meet strict security and privacy requirements

Future Proof
investments with a model-agnostic solution architecture that offers multi-LLM support and integrates with existing IT systems
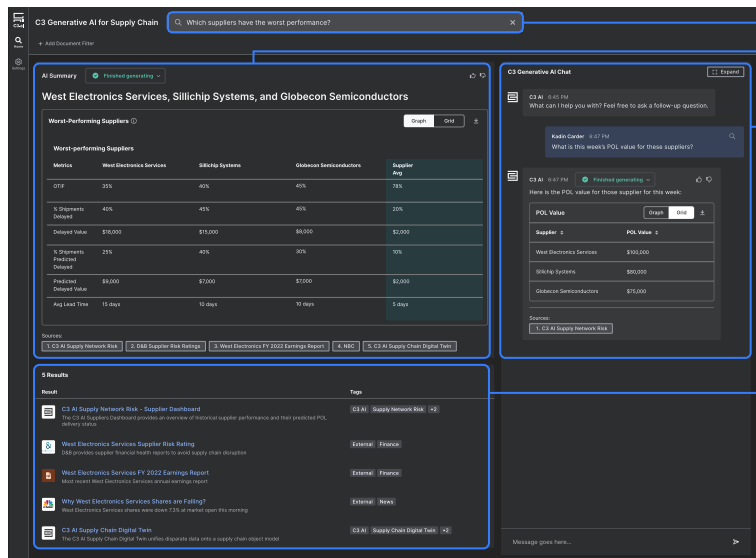
Today's supply chain teams need to navigate disparate data sets and multiple ERPs to manage their supply chain. Supply chain executives, managers, and analysts are finding it increasingly complex and time-consuming to sort through large volumes of data across enterprise and external information systems and locate relevant insights.

C3 Generative AI for Supply Chain improves supply chain visibility and team productivity with accelerated time to insight. Users can ask questions in natural language and receive accurate answers ranging across supplier performance, sourcing activity, order status, inventory levels, fulfillment risks, manufacturing schedules, demand plans, and transportation costs.

C3 Generative AI for Supply Chain is an enterprise-ready solution with support across both structured and unstructured data, an LLM-agnostic architecture, deterministic responses with source references, and granular enterprise access controls. C3 Generative AI for Supply Chain offers rapid configurability with supply chain domain models and provides native connections to major ERPs, including SAP and Oracle.

Use Cases

- **Quickly access insights** from anywhere in your technology stack, including your ERP, order and transportation management systems, order activity data, and siloed data sources

- **Get inventory analytics** to inform re-order priorities and ensure high customer service levels

- **Compare supplier delivery performance** to avoid stock outs and ensure orders are fulfilled on-time in-full

- **View order specific information** related to sales orders, manufacturing status, and product locations to manage customer requests

- **Search for production bottlenecks** with easy access to see your manufacturing schedules, production capacity, and resource utilization

- **Track demand forecasts** and get actionable insights about variations in forecasts and orders

- **Analyze sourcing costs** to determine preferred suppliers and means for procurement

- **Review facility data** to select optimal locations for delivery, manufacturing, and fulfillment

- **Access ERP master data** to investigate critical information including the BOM, routing data, and inventory levels

Figure 1. C3 Generative AI for Supply Chain accelerates time to insight for supply chain professionals with a natural language search and chat interface.

Ready to Deploy Today, Results in 12 Weeks or Less

Visit C3.ai/Generative-AI